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August 15, 2001

Ms. Karla Brandau  
4985 Chartley Circle  
Lilburn, GA 30047

Dear Karla

It was wonderful to finally get to meet you after the many weeks of conversations and correspondence in preparation for the HR EXPO 2001. I wanted to take this opportunity to thank you for the extraordinary keynote address which you presented at our event. I was truly captivated by the style, grace and enthusiasm in which you presented every-day events in your life and so eloquently turned those events into lessons from which we all can learn. I only wish that we had another hour to enjoy your presentation because I, for one, could have listened to your anecdotes all afternoon.

I am looking forward to reading your book, and I thank you so much for the gift. If it is as gripping as your keynote, it's sure to be pleasurable, informative and energizing reading.

I was disappointed that I was unable to attend the break-out session on handling adversity, but have heard many praises of that presentation as well. Your participation helped to make our first annual event a success beyond our greatest expectations.

We would appreciate any feedback that you might give us regarding the event. If there were things you particularly liked or things you think we can do to improve our conference next year, we would love hear from you.

Thank you again, Kara, for a job well-done and for your support of the ETSU, JCHRA, SHRM and TSHHRA EXPO 2001!

Sincerely,

Janie Whittimore  
EXPO 2001 Program Chair  
Vice-President, Accurate Machine Products Corporation