

# National Kitchen & Bath Association

*"The online resource for NKBA members and consumers designing their dream kitchen or bath."*

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May 3, 2001

(excerpted from email message)

Dear Karla:

I wanted to take a moment to thank you for your presentation at the recent NKBA Chapter Officers Forum in Orlando. While I've not yet had a chance to go over the evaluations, I do have enough anecdotal feedback to know that your presentation was a big success! In fact, I've had a number of officers come to me (personally and by email) to say that this was the best COF we've ever had and I attribute that, in large part, to the energizing and invigorating "start up" you provided.

I know how difficult it can be to "connect" with such a large group (we ended up with 210 in that room!) but you did a great job of getting the entire group involved and excited about the day-long learning experience in which they were embarking.

Again, many thanks for such a valuable and rewarding presentation. I look forward to "repeats" in the future!

Regards,

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