

REESE INSURANCE
A·S·S·O·C·I·A·T·E·S

Insurance and Risk Management Services

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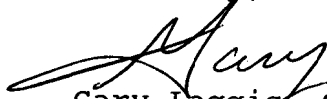
Dear Karla,

We appreciate the excellent program you presented today. Your discussion of the specific subject matter we requested was both on target and very well received by our staff. It was obvious you were well prepared.

Your warm and humorous approach to the subjects were a refreshing change from other speakers who don't seem to convey the sincerity you show in front of the group.

Thanks and best of luck to you.

Sincerely,



Gary Laggis, CIC
President

GL/lr